

# Privacy Policy

**Our Privacy Policy was updated on January 26, 2024.**

**Amateuristic Techs** (“we,” “our,” or “us”) is dedicated to protecting the privacy and personal information of our users. This Privacy Policy outlines how information is collected, used, disclosed, and safeguarded when you interact with our web application **Sanctuary** and services. It also describes the responsibilities of our team in managing your data. By accessing or using Sanctuary, you agree to the practices described in this Privacy Policy.

## 1. Scope of the Privacy Policy

This Privacy Policy applies to:

- Users of the Sanctuary web application and its features.
- Information managed by our team, including operational data required to provide and enhance the App’s functionality.

## 2. Information We Collect

We collect and process the following categories of information:

### 2.1. From Users

- **Personal Information:** Information you voluntarily provide, such as your name, email address, account credentials, and feedback.
- **Usage Data:** Information automatically collected, including IP addresses, browser type, operating system, device identifiers, and interactions within the App.
- **Preferences:** Data such as soundscape selections, relaxation preferences, or other personalizations.

## **2.2. Internal Team and Administrative Data**

To operate the App effectively, we may collect operational and management data, including:

- Internal team accounts for managing content and features.
- Log files or error reports generated during system monitoring or maintenance.

## **3. How We Use Your Information**

### **3.1. User Data**

The information we collect is used to:

- Provide, manage, and improve the App and its features.
- Personalize user experiences, including tailored soundscapes and recommendations.
- Respond to inquiries, feedback, or support requests.
- Ensure security, monitor activity, and prevent unauthorized access or misuse.
- Conduct research and analyze trends to enhance services.

### **3.2. Internal Team Data**

- Operate and manage administrative accounts securely.
- Monitor the integrity and performance of the App's features.
- Protect user data and ensure compliance with this Privacy Policy.

## **4. Data Sharing and Disclosure**

We do not sell or rent user data. However, we may share information in the following scenarios:

### **4.1. With Trusted Service Providers**

We may share data with third-party vendors who assist in App hosting, data analysis, email communications, and other essential services.

## **4.2. Legal Compliance**

We may disclose data if required by law or in good faith belief that such action is necessary to comply with legal obligations, protect our rights, or safeguard users from harm.

## **4.3. Team Operations**

Our team ensures access to sensitive data is restricted and limited to necessary operations, such as debugging, system upgrades, or feature improvements.

## **5. Data Security**

We prioritize data security by implementing industry-standard measures, including:

- Encryption of sensitive data during transmission and storage.
- Role-based access controls to restrict unauthorized team access.
- Regular audits of security systems and protocols.

Despite our efforts, no method of data transmission or storage can guarantee absolute security. Users are encouraged to use strong passwords and report any suspected unauthorized access promptly.

## **6. Cookies and Tracking Technologies**

Sanctuary uses cookies and similar technologies to:

- Remember user preferences and session information.
- Monitor App performance and usage trends.

You can disable cookies through your browser settings, but this may limit certain features.

## **7. Your Rights**

Depending on your jurisdiction, you may have the following rights regarding your data:

- Access, correct, or delete personal data.
- Withdraw consent for data processing where applicable.
- Request details on how your data is processed or stored.

To exercise these rights, contact us using the details provided below.

## **8. Changes to This Privacy Policy**

We reserve the right to update this Privacy Policy to reflect changes in our practices or for legal reasons. Updates will be posted on this page with a revised effective date. Continued use of the App constitutes acceptance of the revised terms.

## **9. Contact Information**

If you have any questions or concerns regarding this Privacy Policy or our data practices, please contact us:

**Email:** [amateuristictechs@gmail.com](mailto:amateuristictechs@gmail.com)